

Social Services for Deaf People

In Norfolk we have a specialist service for deaf and visually impaired people, the Norfolk Sensory Support Service.

The team consists of Social Workers who have specific qualifications to work with Deaf people and technical officers who help with equipment.

Everyone is entitled to an assessment from a Social Worker with deaf people and there is set criteria for the level of support you may receive.

Equipment

There is a range of equipment that is available for deaf and hard of hearing, for example vibrating and flashing alarm clocks to help wake you up, door bells that have a portable flashing light so you know when someone is at the door, and loops to help you hear the television and conversations.

Some of this equipment is available free from Social Services Sensory Support, so do contact them for more information.

Customer services centre 0844 800 8014 or textphone 01603 763585.

There are also 'drop in' sessions for equipment advice and at Deaf Connexions we have a range of equipment on display at the Deaf Centre in Norwich and we take a mobile display to each of the area hospitals on a regular basis. Please contact us for more information

Deaf Connexions produces a range of information sheets covering all aspects of hearing loss and deafness. If you would like further information contact :

Deaf Connexions

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